



Dear Conn's HomePlus® Customer:

We'd like to thank you for choosing a **Repair Service Agreement** with your purchase. It's a smart way to protect your investment from potential malfunctions, power surges and accidents (depending on the coverage selected).

Please refer to the Repair Service Agreement Terms & Conditions for full details of your Repair Service Agreement, which can be found with your point-of-sale paperwork or by visiting [conns.com/rsa](http://conns.com/rsa). Should you ever decide you no longer need the coverage, you can cancel at any time. Simply fill out the form below and fax, email or mail it to us.

It's just one more way we're working to make your entire Conn's experience as easy, enjoyable and hassle-free as possible!

Sincerely,  
The Conn's HomePlus® Team

### SERVICE AGREEMENT CANCELLATION REQUEST

Date:			
Account Number:	OR Invoice Number:		
First Name:	Last Name:		
Address:	City:	State:	Zip
Home Phone:	Cell Phone:		
Email Address:			
<b>PRODUCT INFORMATION:</b>			
Product Covered:	Model #:		
Warranty Term (# of years):			
Product Covered:			
Warranty Term (# of years):			

Please mail a confirmation of my cancellation

Please email a confirmation of my cancellation

Consent to telephone/text message/email contact: For each telephone number you provide to seller (either directly or by placing a call directly to us), you consent and authorize us to place telephone calls to you at that number. Such consent expressly includes authorization for seller (and/or our affiliates and/or agents) to send text messages and/or place telephone calls to cellular or landline telephone numbers using pre-recorded or artificial voice messages, as well as calls made by an automatic dialing system. Similarly, for each email address you provide to seller, you authorize us to send emails to you at that address regarding your account.

Initials \_\_\_\_\_: By adding your initials where indicated, you also indicate that you allow Conn's to use the cell phone number and email address provided to send automated text messages and/or emails about promotional offers and special deals from Conn's.

I, \_\_\_\_\_, am requesting that the above coverage be removed.

(Print Name)

\_\_\_\_\_  
(Signature)

**As a reminder, your cancellation refund is calculated as follows:**

1. For requests made within 30 days of the purchase date, with no claims made prior to the cancellation request, the warranty will be void and the full purchase price will be refunded.
2. Requests made after 30 days of the purchase date will receive a pro-rated refund based on time elapsed from the original date of purchase, less a cancellation fee and less the cost of any claims paid prior to the cancellation request. See the warranty Terms and Conditions for details.
3. If coverage is financed:
  - a. The cancellation refund will be applied to reduce your account balance.
  - b. The credit will not reduce your monthly payment.

Please mail or fax this form to us at 1-877-237-7681. You can also email it to us at [RSA-Cancel@conns.com](mailto:RSA-Cancel@conns.com).